# The Impact of Observation and Action Errors on Informational Cascades 

Vijay G Subramanian



## ELECTRICAL ENGINEERING AND COMPUTER SCIENCE UNIVERSITY OF MICHIGAN

Joint work with Tho Le \& Randall Berry, Northwestern University

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## CSP Seminar

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DISCIPLINE OF мавккет LeADERS
"A common-sease map toward market leadership."
-The Washingfoe Post
CHODSE YOUR CUSTGMERS,
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Rating Details
1 star 29
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$x$





We calculate the overall star rating using only reviews that our automated software currently recommends. Learn more.

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- Connected to sequential detection/hypothesis testing
- Cover 1969, HellmanCover 1970


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- Agent $i$ 's payoff, $\pi_{i}$ :


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- Distribution of value and signals are common knowledge.


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- Pay-off: $E\left[\pi_{i}\right]=\frac{1}{2}\left(\frac{2 p-1}{2}\right)+\frac{1}{2}(0)=\frac{2 p-1}{4}>0$


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& \longleftrightarrow \begin{array}{l}
\text { follow own signal if } \mathbb{P}\left[V=1 \mid I_{i}\right]<\frac{1}{2}
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- Can now iteratively calculate the actions of each agent for a given realization of $V$ and $\left\{S_{i}\right\}$.


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${ }^{2}$ Here assume they always follow signal in this case.


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- Subsequent agents?

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- BHW'92, Banerjee'92, Welch'92: Agents eventually exhibit herding
- BHW'92: herding as soon as $\left|\# Y^{\prime} s-\# N^{\prime} s\right|=2$ in the history.

Once herding starts, all agents follow suit.

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- Experiment is repeated, each time the urn is chosen randomly.
- Students with correct guess will be rewarded after the experiment
- Result: About $80 \%$ of the cases the students copy guesses.


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- Discrete feedback from agents is not rich enough
- Cover1969, SmithSorensen2000: reporting posterior beliefs better
- Cover1969, Hellman thesis: Can reduce to finite memory of display
- Likelihood ratios of private signals bounded
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Why should strategic users follow any of these remedial schemes?

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- Can parameters be changed to improve things?


## Herding in noiseless and noisy models

|  | Noiseless Model $\epsilon=0$ | Noisy Model $\epsilon>0$ |
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## Herding in noiseless and noisy models

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- We can obtain closed-form expression for $\epsilon^{*}(k+1, p)$ (thresholds)


## Noise thresholds



## Summary of herding property

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- Eventually herding happens (in finite time)


## Markov chain viewpoint

- Assume $V=1$ and $\epsilon^{*}(k, p) \leq \epsilon<\epsilon^{*}(k+1, p)$


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- Absorbing state $k$ : herd $Y$, Absorbing state $-k$ : herd $N$


## Markov Chain viewpoint (continued)



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- First-time hitting probabilities: Use probability generating function method [Feller'68]


## Results

- Payoff for agents is non-decreasing in $i$ \& at least $F=\frac{2 p-1}{4}>0$


Limiting wrong herding probability


Limiting payoff $\Pi(\epsilon)=\lim _{i \rightarrow \infty} E\left[\pi_{i}\right]$

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- There exists a range where increasing Limiting payoff $\Pi(\epsilon)=\lim _{i \rightarrow \infty} E\left[\pi_{i}\right]$ noise improves performance!!!


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Similar ordering holds for every user's payoff \& probability of wrong herding

- Discontinuities and jumps at the same thresholds
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- For given level of noise, adding more noise may not improve all agents pay-offs.


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- Nothing really new from view of other agents
- But pay-off calculation changes


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Limiting payoff, $p=0.70$


Limiting payoff, $p=0.80$

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## Thank you!


[^0]:    ${ }^{1}$ Learning from the Behavior of Others: Conformity, Fads, and Informational Cascades, Bikhchandani, Hirshleifer \& Welch, Journal of Economic Perspectives, 1998

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